

CONDITIONS OF SALE – MACHU PICCHU EXPLORER

Preamble

Machu Picchu Explorer is a Peruvian registered company and, as such, subject to Peruvian law. Similarly, on entering the territory, our clients are bound by the country's law and any violation of Peruvian law and the corresponding consequences fall under their responsibility.

Rates

On the website of our travel agency in Peru, www.machupicchu-explorer.com, rates are quoted per person in US Dollars (USD). They obviously vary depending on the season, the number of participants, exchange rate etc. The tariffs to be considered are those included in your final quote sent by the local advisor in charge of the travel request in Peru.

Quote Request

All quote requests must be made by e-mail via our travel programs in Peru.

We recommend you be as specific as possible in your request for a trip to Peru. Thus, we can respond to your request with a proposal approaching the closest to what you are looking for. Thus, please provide us with information such as your international flight schedules, the necessary transfers, the type of accommodation you prefer and any other service you might need or want.

All this information will be valuable in the development of a fully customized trip to Peru, do not hesitate to overwhelm us information!

Confirmation of your trip to Peru

For your registration to be confirmed, a deposit of the total amount of your trip to Peru must be paid at the time of booking through our secure platform.

Payment

The settlement of your trip to Peru is done online on our platform Pay to Peru, a secure payment system. The invoice related to it will then be sent as soon as possible to the e-mail address supplied.

Pay to Peru is a completely reliable and secure online payment system which ensures our payment service.

In case of cancellation of your trip to Peru

If you cancel your trip to Peru, the following cancellation fees apply:

- More than 60 days before departure: 10% of the total amount of the trip fee.
- From 60 to 31 days before departure date: 20% of the total amount of the trip fee.
- From 30-21 days before departure date: 35% of the total amount of the trip fee.
- From 20 to 14 days before departure date: 50% of the total amount of the trip fee.
- From 13 to 7 days before departure date: 75% of the total amount of the trip fee.
- Less than 7 days before departure: 100% of the total amount of the trip fee.

Flights to Peru

As a local travel agency in Peru, we are not authorized to sell international flights. You must therefore book this part of your trip to Peru by yourself. As such, **no compensation can be claimed in case of delay or cancellation of your international/domestic flights.**

Demonstrations and other events.

Machu Picchu Explorer can also cancel the trip due to **demonstrations, weather conditions** or other events that fall outside of our control and make the trip impossible. In this case, we'll offer **changes or partial refunds**. Full refunds will not be possible

Modify your trip to Peru

Machu Picchu Explorer reserves the right to charge fees for any changes you make to your travel program in Peru occurring after the confirmation of your registration for the trip.

These administrative fees are independent of the cost differential involved by modifying your itinerary.

Responsibility

In case of losses, accidents, illnesses or program changes related to weather or any other failures that fall outside our control, Machu Picchu Explorer will be forced to disclaim responsibility.

The additional costs associated with potential delays or flight cancellations are your responsibility.

Baggage

At any time, the customer is responsible for their luggage and personal items. The drivers and guides are unable to keep an eye on your baggage and check that nothing is forgotten in vehicles or on sites visited. Machu Picchu Explorer is not responsible for the loss of personal items which always remain and in all circumstances the responsibility of their owners.

Insurance

Being a company of Peruvian law, Machu Picchu Explorer is not authorized to offer insurance to non-residents in Peruvian territory. Therefore, we highly recommend our customers arrange their own travel insurance.

In case you don't wish to subscribe any insurance, you will have to sign a release of liability, exempting Machu Picchu Explorer.

In disputes in the interpretation of the conditions defined above, a settlement will be offered in the search for an established balance of reciprocal concessions and understanding.